



INFORMATION ON THE RULES FOR THE PROCESSING OF PERSONAL DATA

1. This document contains information on the rules for the processing of personal data by the Controller and on the related rights of the data subject, pursuant to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC, hereinafter referred to as “GDPR”, and thus means that the Controller's information obligation towards the Buyer has been fulfilled.
2. The Buyer's data controller is Planet Pay sp. z o. o. with its registered office in Warsaw, ul. Jutrzenki 139, 02-231 Warsaw.
3. Contact with the Data Protection Officer is possible at iod@planetpay.pl.
4. The controller shall process personal data acquired from the Buyer (e.g. payment instrument data) and from the Merchant in which the Buyer makes a payment transaction through the Website, with respect to the following categories of data: identification, contact and transaction data.
5. The Buyer's personal information will be processed by the controller for the following purposes and based on the following legal basis of processing:
 - a. handling payments made by electronic means - pursuant to Article 6(1)(b) of the GDPR,
 - b. meeting the legal obligations imposed on Planet Pay, in particular those under from the Act on payment services, the Act on counteracting money laundering and terrorist financing, as well as tax and accounting regulations - pursuant to Article 6(1)(c) of the GDPR;
 - c. guaranteeing security of funds and transactions where the necessity of processing personal data does not result from the legal provisions imposing on the controller the obligations specified in these provisions, including for the purpose of preventing fraud related to payment services being provided and of investigating and detecting this fraud by competent authorities - pursuant to Article 6(1)(f) of the GDPR;
 - d. documenting the fact of meeting the legal obligations imposed on Planet Pay - pursuant to Article 6(1)(f) of the GDPR;
 - e. determining, asserting or defending claims related to the provision of services by the controller through court or out-of-court procedure pursuant to Article 6(1)(f) of the GDPR;
 - f. pursuing a complaint procedure - pursuant to Article 6(1)(f) of the GDPR;
 - g. implementing marketing activities related to Planet Pay products or service - pursuant to Article 6(1)(f) of the GDPR;



- h. making data available to entities in case of which this disclosure is necessary for the proper provision of the electronic payment service, in particular to entities referred to in paragraph 7(a)-(b) below - pursuant to Article 6(1)(b) of the GDPR.
6. The controller shall process the personal data of the Buyer for the purposes resulting from the so-called legitimate interests of the controller or of a third party, which, for the controller, are the purposes referred to in paragraph 4(c)-(g) above.
7. Personal data may be disclosed to data recipients, i.e. entities:
 - a. to which these data must be disclosed for the purposes of handling electronic payments or for other activity related to the service, including the Merchants in which the Buyer made a payment transaction using the Website;
 - b. clearing houses or other clearing or settlement entities, institutions or organisations managing payment systems or entities which represent such entities;
 - c. to which the controller entrusted the processing of personal data on its behalf by means of an agreement, including entities participating in implementing a transaction based on an agreement concluded with the controller;
 - d. which, as authorised by the controller or processor, may process personal data, for example: to employees, colleagues;
 - e. to which data may be disclosed under the consent or authorisation granted or in accordance with an agreement concluded.
8. The period of processing personal data:
 - a. Personal data operations carried out on the basis of the legitimate interest of the controller (other than direct marketing) will be carried out until an effective objection is raised against the processing of the data for these purposes, - for reasons related to the particular situation of the applicant - against the processing of the data related to the applicant, unless the controller demonstrates the existence of legally valid grounds for processing, overriding the interests, rights and freedoms of the data subject or grounds for determining, asserting or defending claims, or until the purpose of processing is realised. Personal data processed for the purposes of direct marketing, on the basis of the legitimate interest, will be processed until the Buyer raises an objection.
 - b. The processing of data for the purposes of implementing legal obligations will be carried out for the period specified in the legislation imposing certain obligations on the controller, pending their implementation.
 - c. the processing of data for handling payments made by electronic means will be carried out during the period of its execution.
 - d. the processing of personal data on the basis of the consent given will be carried out until this consent is withdrawn.
9. The Buyer's personal information will not be processed for automated decision-making, including profiling.
10. Providing personal information is voluntary, however, it may be necessary to process electronic payments. The Buyer's failure to provide personal data marked as necessary for the provision of the service will prevent the service from being provided.



11. In the case of transactions made with the use of cards or other payment instruments that are accepted within payment organisations, the data shall be provided to a card organisation whose marks are applied on a card or other payment instrument (e.g.: Visa or MasterCard). These organisations operate in the European Economic Area and in the United States. Whenever data are transferred outside the European Economic Area, we apply appropriate safeguards in the form of standard data protection clauses adopted by the European Commission. The data subject shall have the right to obtain a copy of those safeguards, by means of contacting the Data Protection Officer by writing to the e-mail address indicated in paragraph 3 above.
12. The data subject shall have the right to request access to, rectify, erase or restrict the processing of its personal data, to obtain a copy of the data, to raise an objection to the processing and to lodge a complaint with the supervisory authority, i.e. the President of the Personal Data Protection Office. Where consent is given to the processing of personal data, the Payer shall have the right to withdraw it at any time without any effect on the legality of the processing which has been made based on the consent before its withdrawal.